## FAQ For Foreshore Parking Permits – Updated April 2022

### 1. What are foreshore parking permits, and where do they apply?

Foreshore parking permits allow complimentary car parking in Mosman's foreshore area car parks at Clifton Gardens, Balmoral South (adjacent to oval), Rosherville and The Spit. They also permit parking for up to three hours at no cost in ticketed areas along The Esplanade at Balmoral Beach, The Spit, McLean Crescent adjacent to Rosherville Reserve, and Bradleys Head Road opposite Taronga Zoo (subject to obtaining and displaying a free 3 hour ticket on the vehicle dashboard). See the map for details.

#### 2. Who can get a foreshore parking permit?

All Mosman residents and property owners are eligible for foreshore parking permits. Non-residents may also purchase them at a significantly higher cost.

#### 3. How long do foreshore parking permits last for?

Foreshore parking permits are from 1 July to 30 June.

### 4. How do I know if my parking permit is current, will you notify me when it expires?

You can check the status of your permit any time by going to <a href="www.vpermit.com.au/mosman">www.vpermit.com.au/mosman</a> and logging into your vPermit account to view the status of your permit.

You will be notified by email advising you to renew your parking permit.

#### 5. How many permits am I entitled to, and what is the cost?

Property owners are entitled to one complimentary foreshore parking permit per rateable property. In addition, residents can purchase up to two permits per property. If you require more than the resident allocation, additional permits can be purchased at the non-resident rate. Non-residents can purchase a permit at a significantly higher cost.

#### 6. If I apply half-way through the foreshore term, is it cheaper?

No, there are no pro-rata fees for parking permits.

#### 7. How do I get a foreshore parking permit?

Through the online parking permit system at <a href="www.vpermit.com.au/mosman">www.vpermit.com.au/mosman</a> A video showing how to register for a vPermit account and get a digital permit is available on Mosman Council's website at <a href="www.mosman.nsw.gov.au/parkingpermits">www.mosman.nsw.gov.au/parkingpermits</a>

# 8. Does my driver's licence need to be up-to-date to register my address in the vPermit system?

For residents, yes. An address can only be added to your vPermit account when an applicant's driver's licence is up-to-date with their Mosman address.

#### 9. How will I know what permits I am eligible for?

Your vPermit account will automatically show which permits you are entitled to in the drop-down menu under 'Permit selection'.

#### 10. Can I transfer my permit to a different vehicle? How do I do this?

Yes. Parking permits can be transferred to a different vehicle up to four times per year at no charge. This is done online through your vpermit.com.au account, by clicking the 'Manage vehicles' button under the 'My Permits' tab. However, it is considered a misuse of the system to transfer a permit to a non-Mosman resident when a non-resident foreshore permit was not bought in the first instance at a higher cost.

# 11. What's the difference between foreshore parking permits and residential parking scheme (RPS) permits?

Foreshore parking permits are available to all Mosman residents and are for certain recreational areas in Mosman. RPS permits are for specific streets within Mosman and only residents of those streets are eligible to apply for RPS permits.

#### 12. Will I get a sticker? If not, how will rangers know I've got a valid permit?

There are no foreshore stickers. Permits are digital, meaning that the right to park in the relevant foreshore area is registered in a software system. Rangers type the registration number of the vehicle into a mobile device, which informs them if the vehicle is permitted to park in that area.

#### 13. How do I get the free 3 hours ticket from the ticket machine?

Press Blue "-" button labelled Permit Parking
Press Blue "+" button labelled Permit Vehicles Only – 3 hours free
Collect free ticket from the ticket machine and place on your vehicle dashboard
Only one free ticket per vehicle each day is permitted

#### 14. What happens if I do not have a valid permit?

If you park in an area that requires a foreshore parking permit and you do not have one, or exceed the complimentary parking period in a ticketed area, you will be issued with an infringement notice.

## 15. What do I do if I wish to contest an infringement notice?

If you have received an infringement notice that you believe was issued incorrectly, please contact Revenue NSW where you can request a review. See details on back of infringement notice.

## 16. What do I do if the online system isn't working for me?

For issues or questions please email parking@mosman.nsw.gov.au or contact Council on 9978 4000 between 8.30am – 5.00pm.