FAQ For Parking Meters – Updated May 2024

1.   How do I use the parking meters?

Touch the screen to start. Type in your vehicle registration number (licence plate) and use the on-screen slider to select the length of time you would like to park for. Once prompted, pay by tapping your card. If you would like a receipt, a QR code will display on the screen after valid payment confirmation.

2.   Can I pay with cash at the new parking meters?

No, only cashless payments are accepted. You will need to tap your card on the card reader to pay for a parking session. Or pay by app through Park'nPay or CellOPark.

3.   Will I need a ticket to park?

No, you do not need a ticket. The meters are ticketless.

4.   What if I need a receipt?

After payment, select the e-receipt option. The screen will display a QR code that you can scan with your mobile phone. This will take you to a downloadable version of your receipt.

5.   How are my contactless payments secured?

When paying for a parking session, PCI DSS and EMVCo certifications, designed to fight fraud, are implemented to protect all payment information.

6.   I am a Foreshore Permit holder. How do I get my free three-hour session?

Enter your vehicle registration number (licence plate) into the meter. The meter will recognise your permit and provide an option to activate the free three-hour session. Select Free Parking. Screen appears with details of your 3 hour free session. Select Done.

7.   I am a Residential Parking Scheme (RPS) Permit Holder parking in my street. What do I do?

You do not need to use a meter if you have a valid RPS permit and are parking on your street.

8.   I am a Foreshore Permit Holder parking at the foreshore area car parks. What do I do?

You do not need to use a meter if you are parking at Clifton Gardens, Balmoral South (adjacent to oval), Rosherville, Spit East and Spit West car parks. However, please note there are ticketed areas which are not considered as foreshore area car parks.

9. What do I do if I wish to contest an infringement notice?

If you have received an infringement notice that you believe was issued incorrectly, please contact Revenue NSW where you can request a review. See details on the back of the infringement notice.

10. What do I do if the parking meters aren't working for me?

Try other adjacent parking meters.

For issues or questions please email parking@mosman.nsw.gov.au or contact Council on 9978 4000 between 8.30am – 5pm.