

Watercraft Storage FAQs

1. How do I obtain a watercraft storage vPermit in Mosman Council?

You can apply for a watercraft storage permit through Council's dedicated Watercraft Storage web page. To initiate your application process, please see the Watercraft Storage web page, and click on "Apply for a Watercraft Storage Permit".

2. How long does the watercraft storage permit application process take?

If you are a new vPermit user, you will need to register an account and log in to vPermit. If you already have an existing vPermit account for Foreshore parking permit, you do not need to register again, and can log in to vPermit using your existing email and password.

Once registered and logged in to your vPermit account, you can apply for a watercraft storage permit. After a permit is allocated to you and you have paid the permit fee, you may begin using the allocated storage rack number and area. Council will then send you a permit sticker to affix to your watercraft.

If the storage area is at full capacity, you will not be able to apply for a permit on vPermit at this time. In this case, you may choose to be placed on the vPermit waitlist if open spots are available on the waitlist.

Should the waitlist also be at full capacity, you will not be able to apply for a permit at this moment. It is advised to revisit the Council's vPermit application webpage periodically for updates on permit availability.

3. How do I check my status or position on the waitlist?

The waiting list status or specific position is not accessible for viewing. When a permit becomes available, you will be promptly notified via email with an offer through the automated vPermit system.

4. How do I accept the permit offer or renew my watercraft storage permit, and what is the validity period?

Council will notify you via email when a permit offer is made. You will have 14 days to accept and complete the permit offer process.

If you wish to retain your permit, permits must be renewed annually. Council will send a renewal offer email before your current permit expires, giving you a 14-day period to accept the renewal and complete the necessary steps.

5. What if I miss the permit offer or permit renewal notification email?

If you fail to notice the permit offer or renewal email and you fail to accept and complete the permit offer or renewal process within the 14 days, your permit will be cancelled.

If your permit is cancelled, Council cannot restore your previous watercraft storage permit. In such cases, you must re-apply for a new permit through the vPermit system. It is crucial to keep track of your permit's renewal date, as neglecting to renew promptly could lead to cancellation of your permit.

6. What information and documents do I need to provide when applying for a watercraft storage permit?

To apply for a watercraft storage permit, you will need to follow the vPermit application process. You will require the following:

Valid contact details: Your email address, phone number, and property address.

Payment method: A credit or debit card for online payment of your permit fee.

7. Are there designated storage areas for watercraft, and can I choose my own spot?

Refer to the map provided on Council's webpage which shows the 8 designated watercraft storage areas managed by Mosman Council.

You may choose your preferred storage area location to store your watercraft. However, a storage rack will be automatically assigned to you through vPermit.

If you encounter any accessibility concerns or have questions regarding your assigned spot, please reach out to the Council to discuss the possibility of arranging an alternate location, subject to rack availability.

8. Is there a fee associated with the watercraft storage permit, and if so, how can I make the payment?

Fees for the watercraft storage permit are processed online via the vPermit system.

The permit fees for the 12 month period from 1 August to 31 July of the following year are determined in line with the Council's established fees and charges.

Refer to Council's Fees and Charges Document:
[Fees and Forms | Mosman Council \(nsw.gov.au\)](https://www.mosman.nsw.gov.au/fees-and-forms)

9. How long is a permit valid for?

The permit maintains its validity for a duration of 12 months, commencing from 1 August each calendar year.

10. Can I transfer my storage permit to a different watercraft if I no longer own the original watercraft?

Yes, you are permitted to transfer your permit to the new watercraft in your possession.

A valid permit sticker is required be attached to the new watercraft.

If the current permit sticker on the old watercraft cannot be transferred to the new watercraft, please contact the Council to acquire a new replacement sticker.

11. Can I transfer my storage permit to another watercraft storage location?

To relocate to a different watercraft storage location, you must apply for a permit in the desired watercraft storage area through the vPermit system.

You may cancel or retain your existing permit. If you cancel your existing permit, please ensure prompt removal of your watercraft from the cancelled permit storage location. Following this, the Council will provide you with new permit sticker to be attached to your watercraft at the new watercraft storage area.

12. How can I cancel my watercraft storage permit, and is it possible to get a refund?

To initiate the cancellation of your permit, you must send an email to the Council at council@mosman.nsw.gov.au expressing your desire to cancel your permit. Please note that permit fees are collected as a fixed non-pro rata amount and, unfortunately, cannot be refunded once issued.

13. In the event of a lost or stolen watercraft storage permit sticker, what steps should I take?

Please report the loss or theft of your permit sticker without delay by emailing the Council at council@mosman.nsw.gov.au .

A new permit sticker will be issued for you to attach to your watercraft. Note that there is a replacement fee payable to the Council for this service.

For permit "Replacement sticker" fee please refer to Council's Fees and Charges Document as found in the link below:

[Fees and Forms | Mosman Council \(nsw.gov.au\)](#)

14. Are there any conditions applicable for watercraft storage permits and storage facilities?

Yes, you can review the specific terms and conditions for watercraft storage by visiting the Council's watercraft storage webpage and viewing the Watercraft Storage Permit [Conditions of Storage](#) document.

15. Are there any penalties for non-compliance with the conditions of storage?

Violations of the conditions of storage may lead to the cancellation of your permit, the issuance of a penalty notice, and the removal of your watercraft. Furthermore, you may be charged an impounding fee in accordance with Council's Fees and Charges.

16. Can I store additional equipment, such as trailers or watercraft accessories, with my watercraft?

Storing any supplementary equipment alongside your watercraft is strictly prohibited.

Council may take action to remove and dispose of any items that interfere with the storage amenities, create a public safety concern or breach the conditions of storage.

17. Do the watercraft storage areas offer enclosure or security features?

The watercraft storage facilities provided by the Council are open and not secured, allowing for direct access from public areas.

18. How do I secure my watercraft within the watercraft storage area?

To secure your watercraft in the storage area, you may use the racks provided by the Council. Although the Council doesn't offer locked facilities, you're welcome to fasten your watercraft to these racks. It's important to choose a securing method that won't damage the racks or disrupt the storage spaces and public areas used by others.

19. How do I report any maintenance, damages, or issues with the storage facility?

If you encounter any breaches of the conditions of storage, abandoned watercraft, safety and maintenance issues or damage at the watercraft storage facilities, please report them directly to the Council.

You can send an email detailing your concerns to council@mosman.nsw.gov.au .

Your prompt reporting helps us ensure the facilities are in top condition for everyone's use.

20. What if my watercraft was stolen?

It is your responsibility to monitor the condition of your watercraft in the designated watercraft storage areas.

In the event of theft, please inform the Council if you wish to continue using your permit by emailing council@mosman.nsw.gov.au. Additionally, you have the option to report the theft to the NSW Police, who may then initiate an investigation.

21. I haven't been able to find the help I need within these FAQs. What can I do?

If you need further assistance, please contact the Council using the details listed on the [Contact Us](#) page.